



EMAS 2021 VIRTUAL CONGRESS

When will the EMAS 2021 Virtual Congress take place?

The EMAS 2021 Virtual Congress will take place on 8 – 10 September 2021. We also offer an Open Door Day, free of charge for all attendees on 7 September 2021. All sessions on the Open Door Day will be translated to Spanish, Portuguese, Chinese, Russian.

How long will the platform be open?

The platform opens on 3 September 2021 and will remain available for all registered and paid delegates until 30 August 2022 including the session recordings for which all legal consent has been given. After the digital platform closes, the recordings will still be available on the EMAS Educational platform (available to EMAS Members only) <https://www.emas-online.org/>

Will there be CME credits?

EMAS Virtual Congress 2021 applied for CME credits (not for the Open Door Day). For details, please see <https://2021.emas-online.org/programme-abstracts/scientific-programme/>

Will there be a certificate of attendance/CME certificate?

You will receive an email with your certificate after the congress. Please participate in the congress survey. Your opinion will contribute to the success of future congresses. Certificates cannot be issued during the congress, but only after the congress

In what time zone are the times in the programme displayed?

All times in the programme are displayed in the attendees' time zone (to be chosen via the Digital Congress Platform).

What is the conference language?

The conference language is English. The sessions of the Open Door Day (7 September 2021) will be translated into Chinese, Russian, Spanish and Portuguese. For the Congress, no translations will be provided.

I am a speaker/ moderator at the EMAS 2021 Virtual Congress, what should I do?

As a speaker or moderator, you also need to register. The Congress Secretariat already contacted you and sent you your login details as well as speaker / moderator guidelines. You can also contact EMAS 2021 Speaker emas2021-speaker@kit-group.org directly for more information or consult the [Speaker Section](#).

TECHNICAL REQUIREMENTS

Which browser should I use?

The platform uses Zoom for digital sessions and private meetings. We therefore strongly recommend using the latest Version of the CHROME browser when accessing the platform. The Firefox browser is also working well. Due to limitations within Zoom, attendees using Safari, Edge or other browsers may have to dial in via a telephone to hear the meeting audio. Please update your browser to use the most recent version of CHROME.



Are the live sessions streamed with sound only or also with video?

The live sessions will have both sound and video. You will see the speaker presentation on your screen.

Can I also log-in to the EMAS 2021 Virtual Congress via a tablet or a mobile phone?

Yes, you also have the possibility of using both a tablet or mobile phone device to log in. However, we recommend to use a computer or laptop to get the best experience.

The page is not loading correctly. What should I do?

If you are seeing a blank screen or not the entire content of a page when trying to view a new page or Session, please hit the *refresh button* , located in the top-left hand side of your browser. If this fails, we recommend that you clear your browser's cache and update your browser to use the most recent version of CHROME.

REGISTRATION

Do I have to register to participate in the EMAS 2021 Virtual Congress?

Yes, those who would like to participate in the Congress need to register with their own account.

How do I register?

Go to <https://2021.emas-online.org/registration/registration/> and complete the registration form. You will receive an email with a link to your personal profile on 3 September 2021, provided that your registration has been completed and paid in full.

How do I access the platform after registering?

You can access the platform via the following link: <https://opade.events/en/sign-in>
Please note: you will need your email address and password to access the platform.

Until what date can I register?

You can register at any moment, even during the live event from 7 – 10 September.

If you register to the EMAS 2021 Virtual Congress from 3 September 2021:

You will receive your login details to the digital platform per email shortly after your registration. Please note that there may be a delay of up to 2 hours between the moment you register and the receipt of the login details.

Please note that registrations will be processed Monday – Friday between 9:00 – 18:00 CEST . Login details for registrations after 18:00 CEST or during the weekend, will only be sent during working hours, once the registration has been processed. You will be able to watch all scientific sessions ON DEMAND should you miss a session.



If you register to the EMAS 2021 Virtual Congress from 10 September 2021 (= after the Congress):

You will receive your login details to the digital platform during working hours, from 9:00 – 18:00 CEST. Login details for registrations after 18:00 CEST and before 9:00 CEST, will only be sent during working hours, once the registration has been processed. The content of the Congress remains available until 30 August 2022 including the session recordings oral and poster abstracts for which all legal consent has been given.

How do I set my preferences? How can I receive emails (or not) from the platform? How do I make my profile visible on the platform?

You will have the option to set preferences in your personal profile on the second tab called Preferences (Click on your name > Edit my Profile > Preferences).

a. Email notifications: decide if you would like to receive an email when you receive new notifications (messages, reminders or meeting invitations) on the platform. Email notifications are active by default, so you will not miss out on updates while logged out of the platform. You can also disable this feature within the Preferences tab.

b. Be visible or invisible on the platform: decide if you would like your profile to be visible (to be viewed by other attendees). You have indicated during registration if your profile is visible or invisible. You can change this at any time in the Preferences tab on your profile.

Make your profile visible within the preferences tab to interact with speakers, attendees and exhibitors. The more participants who decide to make their profiles visible on the platform, the more interactions are possible. Attendees who want to chat with you will not be able to do so if you keep your profile as invisible.

Can I change my profile after registering?

Yes, you can change the information in your profile at any time. Click on your name/initials at the top right-hand side of the platform and then on 'Profile' to do this. You can differentiate between your general "Account Setting" and the settings based on your "Event Profile" related only to this event.

How can I upload or modify my profile picture?

Click on your name/initials at the top right-hand side of the platform and then on "Profile". You can upload or modify your profile picture in the section "Event Profiles".

I did not receive a registration confirmation email. What do I do?

Please check your spam folder. If you cannot find your registration confirmation email in the spam folder, please contact [EMAS 2021 - Registration <emas2021-registration@kit-group.org>](mailto:emas2021-registration@kit-group.org).

How will my personal data be protected?

Please refer to our [Privacy Policy](#)

Who do I contact if I have any registration questions or queries about my profile?

Please contact [EMAS 2021 - Registration <emas2021-registration@kit-group.org>](mailto:emas2021-registration@kit-group.org).

What if I am not available during the dates of the EMAS 2021 Virtual Congress?

If you registered, but you are not available during the dates of the EMAS 2021 Virtual Congress, you can still access the platform until 30 August 2022 to watch the recordings, contact other participants or visit the exhibition booths, provided that you have completed and paid your registration.



How do I get updates for the EMAS 2021 Virtual Congress?

Please sign up to the EMAS mailing list: <https://2021.emas-online.org/contact/>

Is access to the EMAS 2021 Virtual Congress digital platform restricted?

You need to be registered in order to access the EMAS 2021 digital platform. Depending on your registration, some parts of the platform may not be available to you.

What will be available to me as a registered participant?

- Attend the live sessions from your individual account and earn CME credits (an application has been made to the UEMS EACCME® for CME accreditation of this event.)
- Watch the recordings from past sessions
- Interact with speakers and other attendees during the sessions (chats, Q&A)
- Interact with speakers and other attendees (send personal messages)
- Visit the exhibition booths and interact with exhibitors (leave your card, private messages). The contents of the exhibition are solely aimed at healthcare professionals.
- Access the abstracts from 3 September.
- Visit the ePoster Gallery from 3 September.

Can members of the press attend the EMAS 2021 Virtual Congress?

Yes, they can. If you are a member of the press, please register as "Media".

SCIENTIFIC PROGRAMME

How can I create my personal programme?

You can create your personal programme from 3 September. In the menu, go to "Programme. You will be able to see all sessions and you can click on them for more information. To add a session to your personal programme (= "My Agenda"), click on the little '+' sign on the top right-hand side of the sessioncard.

Can I download the slides from the sessions?

Unfortunately, the PowerPoint slides of a session are not available for download on the EMAS 2021 digital platform.

Please note that it is prohibited to use/share or copy the scientific content of a presenter without his/her explicit consent. Depending on the speakers' consent, you can find the slides on the EMAS digital congress platform (use the same login as for the Congress) from 10 September (registered and paid attendees only).

Can I record the live sessions? Where can I watch the recordings of the live sessions?

As an attendee you are not allowed record the live sessions. However, the organiser will record the live sessions and make them available on the platform approx. 1 hour after the end of each Session until end of August 2022. After the EMAS 2021 digital platform closes on 30 August 2022, the edited recordings will be available on the EMAS Education platform for EMAS Members (<https://www.emas-online.org/emas-and-menopause-in-the-workplace-2021/>).



How can I become an EMAS Member?

To become an EMAS Member you can either go to the website <https://www.emas-online.org/> or send an email to info@emas-online.org.

Will there be poster presentations?

No, there will be an ePoster Gallery on the EMAS 2021 digital platform that will be available from 3 September 2021 and until 30 August 2022. Posters will be accessible in electronic version, as ePosters, some of them with additional videos. The ePosters can be found via keywords and the authors can be contacted via chat. Abstracts selected for oral presentation will be available as recordings if the author gave permission.

Will there be a possibility to ask questions during the sessions?

Yes, during all Sessions, you can ask your question in the chat and mark it as a “comment” or “ask a question” on the right-hand side of the page. During some sessions, the questions will be answered during the “Discussion/Q&A” at the end, in others only written in the chat.

How can I access the Abstracts?

The abstracts selected for the 2021 EMAS Congress will be available online via the digital platform from 3 September for 12 months until end-August 2022 in the “eLibrary” for all registrants.

The accepted regular abstracts will be published in the October 2021 issue of *Maturitas*, the official EMAS journal. *Maturitas* is an international multidisciplinary peer-reviewed scientific journal of midlife health and beyond <https://www.maturitas.org>.

INDUSTRY SESSIONS / INDUSTRY EXHIBITION

Will there be an exhibition?

Yes, there will be an Industry Exhibition (= Corporate Hub). It will be available on the platform from 3 – 10 September 2021. During the congress dates (7-10 September), you will have the possibility to interact with the exhibitors.

How can I interact with the exhibitors?

Please go to the exhibitor booth. There, you can contact one of the booth staff directly by:

- Selecting “Representatives”
- Clicking on the person’s name and sending a message via privat chat
- You can leave your business card by using the “Leave Business Card” button

Will there be Industry Satellite Symposia at the EMAS 2021 Virtual Congress?

Yes, there will be Industry Satellite Symposia. Please refer to the programme for the schedule of these Satellite Symposia. More information to find here: <https://2021.emas-online.org/sponsors-and-exhibitors/sponsored-symposia-programme/>

The Satellite Symposia are intended for Healthcare Professionals only. Other participants will not be able to watch the sessions.

How can the Industry Satellite Symposia be accessed via the platform?

You can find the Industry Satellite Symposia in the Programme Overview.



INTERACTION POSSIBILITIES

How can I interact with speakers and other attendees?

Please go to the “participants” section of the digital platform. There, you can see all attendees, Speaker and Prtners of the Congress that have published their personal information (section “Profile” and button “Visible to other event participants”). You can send private messages on the platform.

In the ‘Participants’ tab is an ‘Attendee’ category. Who is listed there?

In the ‘Attendee’ list you will find all participants who have chosen to make their profiles visible. You can use this list to interact with other attendees (send direct messages).

Why are there 3 different chat sections?

The Forum chat is the general congress chat, visible for all attendees on the platform.
The Session chat is a dedicated chat per Session where topic related questions can be asked.
The private chat is to contact speakers, attendees or partners in private.

QUESTIONS LEFT? - CONTACT US!

During the EMAS 2021 congress, our Support Team will be present in the “Forum Chat” on the digital platform:

7 September:	8:00 – 20:00 CEST
8 September:	8:00 – 18:00 CEST
9 September:	8:00 – 17:00 CEST
10 September:	8:00 – 15:00 CEST

Outside of these times, please contact us via email: EMAS 2021 <emas2021@kit-group.org>