



# What to do in case of Emergency?

A better informed visitor helps the French rescue services to intervene in better conditions and as quickly as possible

In all cases, to facilitate and accelerate the processing of your call, please be sure to specify the following 3 points:

- You are a victim, a witness... Give a telephone number on which you can be reached.
- Give the precise address of the place where the services must intervene especially if you are not on the spot.
- Specify the reasons for your call.

Do not forget to express yourself clearly to your interlocutor. The time you spend on the phone is never useless, never delays the intervention, and allows the best response to the emergency for which you call.

Finally, listen carefully to the advice given on what to do before help arrives. Your behavior can save a life.

**One single number**

